

Resources for Integrated Care is excited to host the 2018 Disability-Competent Care Webinar Series. This series is intended to aid providers and health care professionals in improving the delivery of care to persons with disabilities. Individuals with disabilities enrolled in both Medicare and Medicaid are at higher risk for poor health outcomes when compared to individuals without disabilities.¹ This seven-part series explores key concepts of the Disability-Competent Care (DCC) model and how organizations can best implement these concepts to empower providers and participants with disabilities to best meet their care needs.

The next webinar in the series is scheduled for March 14, 2018, with the remaining webinars taking place every Wednesday through April 4, 2018. To view previously aired webinars in this series, please visit <https://resourcesforintegratedcare.com/>.

Continuing Education (CE) credit from CMS' Learning Management System will be available at no cost to webinar attendees. This series is supported by the CMS Medicare-Medicaid Coordination Office.

2018 Disability-Competent Care Webinar Series

Dates: Wednesdays March 14-April 4, 2018

Time: 2:00pm-3:00pm ET

Registration Link:

https://www.resourcesforintegratedcare.com/DisabilityCompetentCare/2018_DCC_Webinar_Series/Series_Overview

The schedule for the remaining four live webinars in the series is included below. Please scroll down for additional information on the fourth and fifth webinars and details on how to register for the series, if you are not already registered.

| Remaining Webinars in The 2018 DCC Series | |
|---|----------------------------|
| Webinar Title | Date/Time |
| Supporting Participants with Complex Behavioral Health Needs | March 14, 2018 2-3pm ET |
| Interdisciplinary Team Building, Management, and Communication | March 21, 2018 2-3pm ET |
| Managing Transitions with Adults with Disabilities | March 28, 2018 2-3pm ET |
| Building Partnerships: Health Plans and Community-based Organizations | April 4, 2018 2-3pm ET |

¹ Office of the Assistant Secretary for Planning and Evaluation. (2016). Report to Congress: Social Risk Factors and Performance under Medicare's Value Based Purchasing Programs. Pages 177 –221

Webinar 4: Supporting Participants with Complex Behavioral Health Needs

This webinar will provide background on the needs of adults with disabilities with complex or co-occurring behavioral health needs. These challenges range from highly variable to severe mental health issues, commonly co-occurring with substance use disorders or other functional limitations. The presentation will include an introduction to the population and their experiences with mental illness, a summary of treatment options, and recovery and resilience. By understanding the participant perspective, providers can learn to deliver participant-centered care and empower participants to engage in their care experience. This webinar will examine the innovative approach the Commonwealth Care Alliance (CCA) health plan developed to address the needs of its population. CCA partnered with a local community provider to create a structured living setting as an alternative to institutionalization. This is just one example of a flexible approach to care aimed at improving the accessibility, quality, and care experience for participants and providers.

Webinar 5: Interdisciplinary Team Building, Management, and Communication

This webinar will explore the value of the interdisciplinary team (IDT) in supporting and empowering participants with disabilities. A strong IDT is necessary for providing care coordination that keeps the participant's experience and concerns at the forefront of care delivery. This presentation will include practical and functional approaches to developing, managing, and executing IDTs. The webinar will examine a highly integrated provider and plan IDT, while also exploring strategies to build and support partnerships with local community-based practices. Presenters will provide concrete and innovative strategies to improve the management and communication within the IDT, including meeting execution, agenda setting, and facilitating communication when in-person meetings are not practical. Refining or designing new IDT processes/procedures is a crucial step to improving the participant experience and promoting participant-centered care.

Intended Audience:

This series is intended for providers, health care professionals and front-line staff of Medicare Advantage plans, Medicare-Medicaid Plans, Dual Eligible Special Needs Plans and PACE Organizations as well as other stakeholders interested in improving their ability to meet the needs of adults with functional limitations.

CE Credit Information:

The Centers for Medicare & Medicaid Services (CMS) – CMS is accredited by the International Association for Continuing Education and Training (IACET) and is authorized by IACET to offer

CEUs. CEUs will be awarded to participants who meet all criteria for successful completion of this educational activity.

PLEASE NOTE:

- Webinar participants seeking CE credit should only claim credit commensurate with the extent of their participation in the activity.
- Estimated time to participate in the webinar: 1 hour including introductory information and interactive Q&A.
- Participants will be lead through the following requirements to obtain a CE certificate:
 - Read the learning objectives and faculty disclosures
 - Participate in the webinar
 - Complete the post-test and program evaluation form
- A score of at least 80% on the post-test must be achieved in order to obtain CE credit

Registration Information:

After clicking the registration link hosted on <https://resourcesforintegratedcare.com/> and completing the registration form, you will receive an email from [do not reply@on24event.com](mailto:do_not_reply@on24event.com) containing event log-on information. The email also contains an attachment that, when opened, will save the event log-on information to an Outlook calendar.

On the day of the live event, please use the web link to join the webinar. You can access the platform using a computer, smart phone, or tablet. The audio portion of the presentation will automatically stream through your computer/device speakers. Please make sure that the volume on your speakers is turned up. Phone dial-in information will also be available during the live event if you are unable to listen to the audio through the computer/device speakers.

For individuals that will be **away** from a computer, smart phone, or tablet on the day of the live webinar event, please email us at RIC@lewin.com to request dial-in information.

The Disability-Competent Care model was developed by providers and four health plans that serve Medicare-Medicaid enrollees. It was created to specifically address the unique needs of adults with disabilities. The Lewin Group, under contract with the CMS Medicare-Medicaid Coordination Office, partnered with Christopher Duff and other disability practice experts to create the 2018 Disability-Competent Care Webinar Series. Recordings of the 2018 webinar series as well as previous webinar series will be available for online streaming or download at <https://www.resourcesforintegratedcare.com>. The Resources for Integrated Care website also features additional resources and tools for providers and health plans.

Please contact RIC@lewin.com or Gretchen.nye1@cms.hhs.gov with any questions.